

Summary of Benefits

Empire Dental Essential Choice PPO Incentive Plan for Individuals and Families

Empire BlueCross



An Anthem Company

WELCOME TO YOUR DENTAL PLAN!

Regular dental checkups can help find early warning signs of certain health problems, which means you can get the care you need to get healthy. So, don't skimp on your dental care, good oral care can mean better overall health!

Powerful and easily accessible member tools.

- **Ask a Hygienist:** Dental members can simply email their dental questions to a team of licensed dental professionals who in turn will respond in about 24 hours.
- **Dental Health Risk Assessment:** We want our dental members to better understand their oral health and their risk factors for tooth decay, gum disease and oral cancer. This easy to use online tool can help you do this.
- **Dental Care Cost Estimator:** In order to help our dental member better understand the cost of their dental care, we offer access to a user-friendly, web-based tool that provides estimates on common dental procedures and treatments when using a network dentist.
- **Mobile Capabilities:** With our latest mobile application, members can find a network dentist as well as view their claims. Our application is available for both Android and Apple phones.

Dentists in your plan network.

- You'll save money when you visit a dentist in your plan network because Empire BlueCross (Empire) and the dentists have agreed on pricing for covered services. Dentists who are not in your plan network have not agreed to pricing, and may bill you for the difference between what Empire pays them and what the dentist usually charges.
- To find a dentist by name or location, go to empireblue.com or call dental customer service at the number listed on the back of your ID card.

Ready to use your dental benefits?

- Choose a dentist from the network
- Make an appointment
- Show the office staff your member ID card
- Pay any deductible or copay that is part of your plan

Need to contact us?

See the back of your ID card for how to call, write or email us.

Your dental benefits at a glance

The following benefit summary outlines how your dental plan works and provides you with a quick reference of your dental plan benefits. For complete coverage details, please refer to your policy.

	In-Network	Out-of-Network
Coverage Year		Calendar Year
Annual Benefit Maximum		\$2,500
<ul style="list-style-type: none">• Per insured person• Diagnostic & Preventive Services are applied to the Annual Benefit Maximum		
Annual Maximum Carryover	Covered	Covered
Orthodontic Lifetime Benefit Maximum		
<ul style="list-style-type: none">• Dependent children through age 18• \$150 Lifetime Deductible• \$1000 Lifetime Maximum (\$500 per year)	\$1,000	\$1,000
Annual Deductible		
<ul style="list-style-type: none">• Per insured person• Family maximum	\$50 \$150	\$50 \$150
Deductible Waived for Diagnostic/Preventive Services	Yes	No
Out-of-Network Reimbursement	Not applicable	Maximum Allowed Amount

Services provided by Empire HealthChoice Assurance, Inc., licensee of the Blue Cross and Blue Shield Association, an association of independent Blue Cross and Blue Shield plans.

09/2020

Dental Services	In-Network Empire Pays:	Out-of-Network Empire Pays:	Waiting Period
Diagnostic & Preventive Services	100%	100%	No Waiting Period
<ul style="list-style-type: none"> • Periodic dental exam <ul style="list-style-type: none"> ○ Limited to two per 12 months • Teeth cleaning (prophylaxis) <ul style="list-style-type: none"> ○ Limited to two per 12 months • Bitewing X-rays <ul style="list-style-type: none"> ○ Limited to one set per 12 months • Full-Mouth or Panoramic X-rays <ul style="list-style-type: none"> ○ Limited to one per 60 months • Fluoride application <ul style="list-style-type: none"> ○ Limited to one per 12 months through age 18 • Sealant application <ul style="list-style-type: none"> ○ Limited to one per 60 months through age 18 			
Basic (Restorative) Services	60%/70%/80%	60%/70%/80%	No Waiting Period
<ul style="list-style-type: none"> • Consultation (second opinion) <ul style="list-style-type: none"> ○ Limited to one per 12 months; only with X-rays and not allowed on the same day as other services • Space maintainer insertion <ul style="list-style-type: none"> ○ Limited to one per tooth space per lifetime through age 18; posterior teeth only • Amalgam (silver-colored) filling <ul style="list-style-type: none"> ○ Limited to one per tooth surface per 24 months • Composite (tooth-colored) filling <ul style="list-style-type: none"> ○ Limited to one per tooth surface per 24 months • Brush biopsy (cancer test) <ul style="list-style-type: none"> ○ Limited to one per 12 months; all ages 			
Endodontics (Non-Surgical)	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Root Canal and retreatments <ul style="list-style-type: none"> ○ Limited to one per tooth per lifetime; permanent teeth only 			
Endodontics (Surgical)	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Apicoectomy and apexification <ul style="list-style-type: none"> ○ Limited to one per tooth per lifetime; permanent teeth only 			
Periodontics (Non-Surgical)	60%/70%/80%	60%/70%/80%	No Waiting Period
<ul style="list-style-type: none"> • Periodontal maintenance <ul style="list-style-type: none"> ○ Limited to two per 12 months • Scaling and root planing <ul style="list-style-type: none"> ○ Limited to one per quadrant/area per 36 months 	60%/70%/80%	60%/70%/80%	No Waiting Period
Periodontics (Surgical)	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Periodontal surgery (osseous, gingivectomy, graft procedures) <ul style="list-style-type: none"> ○ Limited to one per quadrant/area per 36 months 			
Extractions (Simple)	60%/70%/80%	60%/70%/80%	No Waiting Period
<ul style="list-style-type: none"> • Simple extraction <ul style="list-style-type: none"> ○ Limited to one per tooth per lifetime 			
Oral Surgery (Complex)	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Surgical extraction <ul style="list-style-type: none"> ○ Limited to one per tooth per lifetime 			
Major (Restorative)	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Crowns, onlays, veneers <ul style="list-style-type: none"> ○ Limited to one per tooth per 84 months • Cosmetic teeth whitening (external bleaching) <ul style="list-style-type: none"> ○ At home or in office, one per tooth per 12 months up to \$250 benefit limit per lifetime 			
Prosthodontics	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Dentures and bridges <ul style="list-style-type: none"> ○ Limited to one per tooth per 84 months • Implants - Covered <ul style="list-style-type: none"> ○ Limited to one per tooth/arch per 84 months 			
Repairs/Adjustments	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> • Crown, denture, and bridge repairs <ul style="list-style-type: none"> ○ Limited to one per tooth per 12 months; not within 6 months of placement • Denture and bridge adjustments <ul style="list-style-type: none"> ○ Limited to two per(tooth) per 12 months; not within 6 months of placement 			
Orthodontic Services	50%	50%	12 Month Waiting Period
<ul style="list-style-type: none"> ○ Dependent children through age 18 			

Your Incentive Plan

The dental Incentive plan encourages and rewards healthy behaviors. If a member visits a dentist at least once a year for preventive care, their benefits will increase the following year. For example, the Basic services coinsurance level starts with a base benefit of 60% and increases by 10% each year the member receives preventive care, up to 80%. If a member does not have at least one preventive service during a year, the coinsurance for Basic decreases in 10% increments but will never go below the base benefit.

Maximum Carryover

The maximum carryover feature allows some unused benefit dollars in one coverage year to be carried over into the next year. In order to take advantage of the maximum carryover feature, members need to submit at least one claim during the year. At the end of the year, if the total claims paid for the member do not exceed \$1,000; then the member qualifies for up to \$250 to be added to their Carryover Account for use the next year. An additional \$250 bonus may be added to their Carryover Account if they obtained services from an In-Network provider (up to a total of \$500). The member will receive these amounts each year they meet the qualifications noted above until their account reaches a limit of \$2,500.

Claims Threshold (to qualify)	Carryover Amount (each year)	In-Network Bonus (each year)	Total Potential Carryover Amount	Carryover Account Limit
\$1,000	\$250	\$250	\$500	\$2,500

Additional Services and Programs

Empire Whole Health Connection - Dental®

Included

- For members with certain health conditions, additional dental benefits are available without a deductible or waiting periods. Eligible services are paid at 100% and won't reduce your coverage year annual maximum

Accidental Dental Injury Benefit

Included

- Provides members 100% coverage for accidental injuries to teeth up to the coverage year annual maximum (if applicable). No deductibles, member coinsurance, or waiting periods apply

International Emergency Dental Program

Included

- Provides emergency dental benefits while working or traveling abroad from licensed, English-speaking dentists. Eligible covered services will be paid 100% with no deductibles, member coinsurance, or waiting periods and won't reduce the member coverage year annual maximum

Additional Limitations & Exclusions

Below is a partial listing of non-covered services under your dental plan. Please see your policy for a full list.

Services provided before or after the term of this coverage - Services received before your effective date or after your coverage ends, unless otherwise specified in the dental plan certificate

Orthodontics (unless included as part of your dental plan benefits) including orthodontic braces, appliances and all related services

Cosmetic (unless included as part of your dental plan benefits) provided by dentists solely for the purpose of improving the appearance of the tooth when tooth structure and function are satisfactory and no pathologic conditions (cavities) exist

Drugs and medications including intravenous conscious sedation, IV sedation and general anesthesia when performed with nonsurgical dental care

Analgesia, analgesic agents, and anxiolysis nitrous oxide, therapeutic drug injections, medicines or drugs for nonsurgical or surgical dental care except that intravenous conscious sedation is eligible as a separate benefit when performed in conjunction with complex surgical services

Waiting periods apply for Basic Services, Major Services and Orthodontic Services unless otherwise noted.

This is not a contract; it is a partial listing of benefits and services. All covered services are subject to the conditions, limitations, exclusions, terms and provisions of your policy. **In the event of a discrepancy between the information in this summary and the policy, your policy will prevail.**